

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of)	Examiner: Eric T. SHAFFER
)	
Chingwei Peter CHENG and Sang LEE)	Group Art Unit: 3623
)	
For: METHODS AND SYSTEMS FOR)	Confirmation No.: 2945
DEFINITION AND CATEGORIZA-)	
TION CUSTOMER LIFECYCLE)	Customer No.: 53156
)	
Serial No.: 09/607,914)	
)	
Filed: June 29, 2000)	
)	
Atty. Docket No.: ORCL5638)	<u>RESPONSE</u>
)	
)	

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed May 4, 2006, please consider the **Remarks** beginning on page 2 of this paper.